

# Heartland Forest Nature Experience

## Payment and Refund Policy

### Day Camps & Workshops

#### *Payment Policy*

Fees for programs must be paid in full by the date recorded on the registration form. If payment is not received by that date then your name will be placed on the waiting list.

#### *Refund & Cancellation Policy*

Once a camper application or workshop registration has been accepted and processed a \$25 administrative fee will be deducted from any refund following the schedule below.

- If the cancellation of program/services is requested at least 15 days prior to the requested week/days registered, there is a full refund less the \$25 administrative fee.
- If cancellation is requested less than 15 days prior to the requested week/days registered, there will be no refund.
- For medical cancellations accompanied by a physician's certificate, the refund will be pro-rated less the \$25 administrative fee.