

Heartland Forest Nature Experience

Payment and Refund Policy

Birthday Parties

Payment Policy

Advance reservations and full payment is required at time of booking. Parties are held rain or shine! (Games and activities will be adjusted accordingly)

We accept Visa, MasterCard, Cash or Cheque

Refund & Cancellation Policy

Cancellation of a reserved birthday party at least four weeks (28 days) prior to your party date – no cancellation fee and a full refund will be issued.

Cancellation of a reserved birthday party LESS THAN four weeks (28 days) prior to your party date – you will receive a refund less a \$50 administrative fee.

Cancellation of a reserved birthday party less than two weeks (14 days) prior to your party date – you will receive a refund less a \$100 administrative fee.

No Shows – no refund issued!

Contact us at:

Heartland Forest Nature Experience
8215 Heartland Forest Road
Niagara Falls, ON L2H 0L5
905.356.7384

info@heartlandforest.org

Nature Centre hours: Monday to Friday 9 am to 4 pm